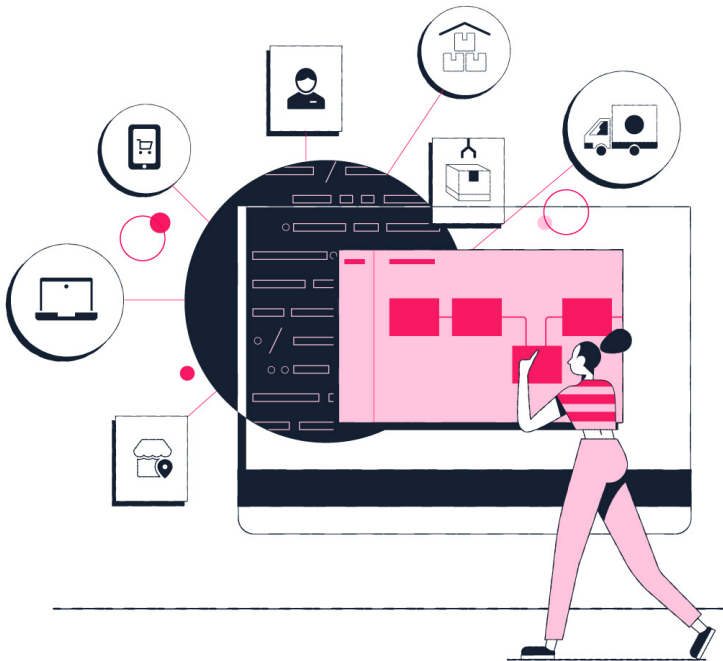


# VTEX Order Management System

Sell and fulfill from anywhere with ease

Whether you fulfill orders from hundreds of stores and distribution centers, or just one, VTEX Order Management System orchestrates complex fulfillment scenarios to deliver omnichannel experiences from any channel and meet customer delivery promises in the most efficient and cost-effective way possible.



## Key Capabilities

### Global Inventory Visibility

Obtain a complete inventory overview across the entire network to ensure its availability and to achieve fulfillment accuracy.

### Order Orchestration

Aggregate and manage-modify, cancel, split, replace-orders from any channel, monitor the entire order lifecycle, and communicate order changes to customers.

### Order Insights

Track the overall order growth and monitor business performance for different time periods, channels, and business segments.

### Fulfillment Optimization

Intelligent sourcing to ensure the most efficient fulfillment of orders across the extended network, including support for fulfillment scenarios such as pickup points, scheduled delivery, and subscriptions.

### Store Fulfillment

Enable store fulfillment scenarios like buy-online-pick-up-in-store, ship from store, and endless aisle.

### Returns

Process refunds and credit for returns from any channel.

# Benefits

## Technology that never gets old

Cloud-based system that promotes agility and performs upgrades for you.

## A holistic view of inventory

Capture more orders and ensures you can always deliver on promises made to customers.

## Sell and fulfill from any channel

Capture orders from any sales channel and efficiently fulfill them from any inventory source.

## Tailor-made meets scale

Optimize order execution time and cost with fulfillment scenarios tailored to your business, such as scheduled delivery, smart routing, pickup-points, ship from store, and more.

## 360° view of the customer

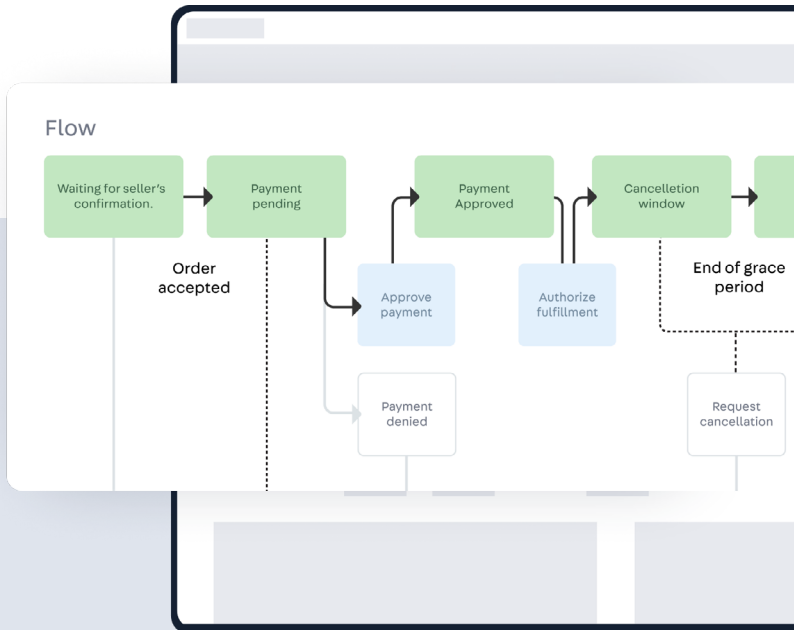
Have centralized customer data and purchase history for all sales channels.

## Make omnichannel a reality

Enable strategies such as endless aisle and clienteling, or turn physical stores and showrooms into distribution centers.

## More flexibility

Integrate with third-party systems and applications through a library of prebuilt plug-ins and easy to use APIs.



VTEX's native, Order Management System

VTEX provides the world's first and only fully integrated marketplace-commerce-oms solution

To learn more, visit:  
[vtex.com](https://vtex.com)

